Troubleshooting Tips

1. Turn Wi-Fi off, and then on again.
2. Make sure Airplane Mode is off.
3. Verify you are connected to the Dadeschools Network.
4. Try all browsers: Internet Explorer, Edge, Google Chrome, or Mozilla Firefox.
5. Sign out of the tablet and sign back in again.
6. Restart at least twice (off of the keyboard for 10EE Model).
7. Take device off and on the keyboard for keyboard issues (10EE Model).
8. Tighten tip of stylus or glue it (10EE Model).
   *If these two options do not work, do a restart.*
9. Do a hard shut down.
10. Ask three then see me.